October 1, 2014

Good Morning DIOs, DMEs and GME Staff,

The following message was just sent to Program Users of the Web-based PDWS and is provided for your information:

Today, the MSPEs become available to residency programs. We expect high volume activity on the system and our IT team is closely monitoring the performance of the system so we can keep it stabilized for all to use.

We expect that a number of you will use the printing functions frequently to deliver application materials to faculty for review. These have proven to be expensive queries on the system and I ask that you consider printing only what is absolutely necessary so that we can keep the system stable and available for all to use. When possible, please:

- View application materials on-line
- Use the filters to minimize the number of applications printed
- Only print the documents you need right now, rather than printing the entire application

IF the bulk printing begins to degrade system performance, we may need to place the system in maintenance mode temporarily. This will be a last resort measure to restore stability in the system.

We recognize the importance of this day in your process and we will do everything possible to maintain system accessibility and responsiveness. As always, please contact us at erashelp@aamc.org or 202 828-0413 should you require assistance. Thank you for your continued support.

Cordially,

B. Renee Overton
Senior Director, ERAS